

ITSM ServiceNow Solutions Architect

Logiq have a growing architectural practice and we're seeking bright minds to join a dynamic and highly motivated team of Enterprise and Solution Architects. Logiq is looking to strengthen the team with greater breadth and depth of experience in technologies for cloud, hybrid and on-prem IT services, networks, applications, data services as well as building out a ServiceNow specialist team to enhance our already varied service offering. Our Solution Architects thrive from fast-paced challenging delivery, sharing knowledge and experience, learning and blending skills to bring effective solutions to bear for our clients through collaboration. Innovation, creative thinking, a passion for IT and pushing technical boundaries are essential to the culture and team ethos in Logiq.

As well as what is a fantastic opportunity for the right person integrate themselves into our business and be part of what is already a very successful service offering, Logiq can also offer an amazing work life balance hinged around what we feel is an exceptional company culture.

The Role:

You will join the growing architecture practice, as a ServiceNow Solutions Architect with the intent that you drive this service offering forward for the business as well being the go to person in the business for queries around this area. You will aid with internal development of both systems and skillsets, but also have a strong focus on an external service offering. This will include delivering secure IT services and systems to clients, deploying skills across a delivery lifecycle to suit the needs of the client. From inception and requirements analysis, architecture development, design, engineering implementation and testing, the projects we work on demand on a flexible and dynamic approach, drawing on your experience to drive the team's outcomes successfully.

As an experienced Solution Architect, you will have experience in architecting and delivering solutions on the ServiceNow platform including:

- Automation of business processes,
- Translating business stakeholder requirements into ServiceNow specific functional and technical requirements,
- Delivery through complete cycle from design, testing, roll out and maintenance.
- Integration with third-party systems and applications,
- Effective knowledge transfer of ServiceNow best practice and capabilities to a growing technical team.

Your responsibilities will include leading development of strategy, architecture documentation, models, technical specifications and high-level designs, as well as responding to and incorporating client feedback. As delivery can be very dynamic and cross many stages of a project lifecycle, you will also have responsibility for planning, coordinating and leading engineering implementation, whilst resolving blockers. In these projects, adapting and innovating to maintain momentum and drive success on time and within resource budgets are critical skills.

Within the architecture practice, your expertise and experience will support the growth of the client base, seeking out and supporting business development in conjunction with Logiq's account leads and through ongoing engagement with clients and their wider enterprise. Key to successful growth is the ability to mentor and develop junior members of the team, sharing experience and supporting the expansion of their skillset as they contribute to our team's success.



Essential Skills:

2+ years proven experience in an Architecture role with a ServiceNow focus or heavy involvement.

Experience in relevant technology covering IT Infrastructure, Networks, Applications, and/or Data

Desirable Certifications, Qualifications Experience:

2.1 Engineering, computer science, physics or mathematics degree

Higher degree such as MSc or PhD

Experience using Enterprise Architecture Frameworks (e.g TOGAF)

IEng or CEng Registration with a recognised professional body representing Engineering or IT (e.g. IET or BCS)

Company benefits include:

- We are an equal-opportunities employer.
- 8% Pension.
- 10% annual bonus scheme.
- Car Allowance.
- Annual training fund.